Lafourche Parish Water District No. 1

P.O. BOX 399 LOCKPORT, LOUISIANA 70374

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# **RE:** Lafourche Parish Water District No. 1 Public Service Announcement #061423 Terrebonne - Annual Free Chlorine Treatment

Effective as of June 14, 2023, 8:00 AM

Social Media Disclaimer:

If you are viewing this Public Service Announcement on Social Media, you are urged to visit <u>www.lpwdla.org</u> to confirm it is accurate and up to date.

## For: Residents of Marydale Subdivision, Grand Bois Community, and Romero Subdivision

Lafourche Parish Water District No. 1 purchases water, from Terrebonne Parish Consolidated Waterworks, to service the residents of Marydale Subdivision, Grand Bois Community, and Romero Subdivision (Romero Street, Bayou Blue). This public service announcement is intended to serve as a notice that Terrebonne Consolidated Waterworks is planning to temporarily switch from chloramines to free chlorine as part of a routine maintenance program. This switchover is scheduled to begin on Wednesday, June 14, 2023. Only residents of Marydale Subdivision, Grand Bois Community, and Romero Subdivision (Romero Street, Bayou Blue) will be affected and are encouraged to review the "Water Treatment Change Coming Soon" section included in this notice.

### Water Treatment Change Coming Soon:

Water systems commonly use either free chlorine or chloramines as a disinfectant in their distribution systems. Terrebonne Parish Consolidated Waterworks, from whom we purchase water for your area, currently uses chloramines. Although both disinfectants are effective in controlling the growth of microorganisms, Terrebonne Waterworks is planning to make a temporary change to free chlorine as part of a routine maintenance program. This free chlorine treatment is common amongst water systems who use chloramines and is often implemented to help promote a consistent and reliable disinfectant residual throughout all points in the distribution system.

#### What is being done?

In an effort to provide high quality drinking water to customers who use their water, Terrebonne Parish Consolidated Waterworks is going to change their disinfectant from chloramines to free chlorine as part of a routine maintenance program.

#### When is this switch scheduled?

The temporary switch from chloramines to free chlorine (i.e. free chlorine treatment) will start on June 14, 2023.

#### What should I do? And who should take special precautions during the temporary switch to free chlorine?

Generally, you can keep doing what you are doing now. However, customers who normally take special precautions to remove chloramine from tap water, such as dialysis centers, medical facilities and aquatic pet owners, should continue to take the same precautions during the temporary switch to free chlorine. Most methods for removing chloramine from tap water are effective in removing free chlorine.

#### What can I do if I notice a chlorine taste or smell?

During the temporary switch, you may notice a chlorine taste and/or odor in your drinking water. To alleviate this, you may consider doing the following:

- Run the cold water tap for several minutes when water is not used for several days.
- Collect and refrigerate cold tap water in an open pitcher. Be sure to collect water after running the cold water tap for two minutes. Within a few hours, the chlorine taste and odor will disappear.
- Water filters can reduce chlorine taste and smell. Be sure to use a filter certified to meet National Sanitation Foundation (NSF) standards and replace the filter cartridge as recommended by the manufacturer.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). For those customers that did not directly receive this notice, please refer them to **lpwdla.org**.

Wayne Gautreaux General Manager Lafourche Parish Water District No. 1

#### **Enclosure: Affected Area Map**

